



VW Protection Plans

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Volkswagen Drive Easy

Vehicle Service Protection

A smiling man in a pink t-shirt and blue jeans leans against a white Volkswagen car. In the background, a woman is partially visible on the left, and a building with a colorful geometric facade is on the right.

Vehicle Service Protection

Unexpected expenses won't know what hit them.

Volkswagen Drive Easy Vehicle Service Protection (VSP) helps protect you from unanticipated expenses that come with unexpected repairs. Vehicle Service Protection offers benefits beyond your factory warranty program, with coverage options for mechanical repairs that include parts and labor up to 10 years or up to 150,000 miles.¹ Pay nothing on covered repairs other than the deductible you select at the time of purchase.

Protection, personalized for you.

Your participating Dealer will guide you through our three available Vehicle Service Protection plans to help you determine which level best suits your needs:

Powertrain coverage includes your vehicle's engine, transmission, transaxle or transfer case, drive axles, and certain hybrid and electric components.

Gold coverage encompasses Powertrain coverage, plus front and rear suspension, climate control, fuel, electrical, and certain additional hybrid and electric components.

Platinum coverage includes all mechanical parts of your vehicle in the event of a mechanical breakdown, unless they are specifically listed as "not covered" in your Customer Agreement (such as maintenance and cosmetic items).

Three available plans:

COMPONENT GROUP	Powertrain	Gold	Platinum
Engine	●	●	●
Transmission	●	●	●
Drive Axle	●	●	●
Hybrid/Electric	●	●	●
Climate Control	-	●	●
Shocks	-	●	●
Front Suspension	-	●	●
Rear Suspension	-	●	●
Fuel System	-	●	●
Electrical System	-	●	●
Steering	-	-	●
CV Boots	-	-	●
Navigation	-	-	●
Audio	-	-	●
High-Tech	-	-	●

The chart above shows examples of covered components for each coverage plan. Please see your Agreement for complete coverage details, including limitations and exclusions.

Additional benefits:

- You'll receive genuine Volkswagen parts² and service for your vehicle
- Nationwide service available at any authorized Volkswagen Dealer or authorized service provider
- 24-hour roadside assistance benefits, including battery service, flat tire assistance, an emergency supply of fuel³ or fluid⁴ delivery, and lockout assistance
- Towing reimbursement of up to \$100 to your nearest Volkswagen Dealer or authorized service provider, if required due to a covered mechanical breakdown
- Rental car reimbursement of up to \$35 per day for up to 10 days, if required due to a covered mechanical breakdown
- Trip interruption coverage of up to \$200 per day for a maximum of five (5) days, if required due to a covered mechanical breakdown⁵

- Transferable for a fee if you sell your vehicle to a private party⁶
- Cancelable at any time; subject to a fee after 30 days⁶

Coverage exclusions may apply:⁷

- Mechanical breakdowns covered by your vehicle's manufacturer's warranty
- Mechanical breakdowns caused by accident, collision, vandalism, or weather-related conditions
- Mechanical breakdowns caused by lack of maintenance, or preexisting conditions

1 Vehicle Service Protection coverage runs concurrently with any applicable manufacturer's warranties. In-warranty plan expiration is measured in time/miles from the Manufacturer's Original In-Service Date and zero (0) miles. Out-of-warranty plan expiration is measured in time/miles from the Agreement Purchase Date and the Current Odometer Reading. Terms available for up to 10 years/150,000 miles for model year 2018 and newer vehicles. Terms available for up to 10 years/120,000 miles for model year 2017 and older vehicles.

2 Covered repairs will use original equipment manufacturer (OEM) or OEM-approved parts.

3 Up to three (3) gallons of fuel delivered up to three (3) times per calendar year at no additional cost.

4 An emergency supply of oil, fluid, and water will be delivered if the customer is in immediate need. Payment for these fluids is the customer's responsibility, due upon delivery.

5 Trip Interruption coverage is not available to residents of New York.

6 Please consult your Customer Agreement for complete cancellation and transfer rules, including state-specific cancellation and transfer rules.

7 Additional exclusions may apply. Please consult your Customer Agreement for specific coverage details, including limitations and exclusions.



Volkswagen Drive Easy

Lease-End Protection

A man with a beard and glasses, wearing a light blue shirt and dark trousers, is sitting in the driver's seat of a car. The car door is open, and he is looking towards the camera. The background shows a building with horizontal siding.

Lease-End Protection

End your lease
with added ease,
not expense.

Now that you're leasing a Volkswagen, you're in for several years worth of fun-filled adventures. But while you're enjoying your new vehicle, there's the potential for excess wear.

The good news is optional Volkswagen Drive Easy Lease-End Protection^{1,2} waives up to \$10,000 of excess wear and use charges for interior stains, tire wear, chips, dents, dings, and more, at the end of your lease. Plus, there's no deductible. This way you can maximize the excitement of your lease, while minimizing your lease-end costs.

Lease-End Protection benefits:²

- Waives covered excess wear and use charges up to \$1,000 per item, and a total of \$10,000
- Waives up to 500 excess miles at the excess mileage rate indicated in your lease agreement
- Covers charges for missing parts up to \$150
- No deductible
- Transferable for a fee, if another private party assumes your lease agreement³
- Cancelable at any time; subject to a fee after 30 days³

May waive charges associated with:

- Paint wear and exterior surface dents, scratches, chips, pits or cracks, and discoloration
- Interior upholstery surface rips, tears, stains, burns, and spotting
- Front and rear windshield and side glass chips
- Carpet rips, tears, stains, and spotting
- Side and rearview mirrors (glass, surface, mechanical, and electrical)
- Front and rear door, hatch, and tailgate rubber seals
- Head lamps, tail lamps, and light bulbs
- Bumpers, bumper covers, and surrounding bumper trim
- Convertible tops, including trim and moldings
- Audio equipment, speakers, and systems
- Badges and body insignia
- Tire wear

Coverage exclusions may apply:⁴

- Any itemized excess wear and use charge that exceeds \$1,000
- Repairs performed prior to lease agreement termination
- Charges for alterations or modifications to the vehicle
- Vehicles used for competitive driving, racing or a prohibited commercial purpose
- Charges caused by the customer's wrongful or reckless acts



1 Lease-End Protection is available for VW Credit Leasing, Ltd. customers only.

2 Lease-End Protection is not available for purchase in New York.

3 Please consult your Addendum for complete transfer and cancellation rules, including state-specific transfer and cancellation rules, if applicable.

4 Additional exclusions may apply. Please consult your Addendum for specific coverage details, including limitations and exclusions.



Volkswagen Drive Easy

Guaranteed Asset Protection Plus

Guaranteed Asset Protection Plus

Your best bet for a worst-case scenario.

If your vehicle is ever declared a total loss due to an accident, theft, or natural disaster, the amount your insurer pays may fall short of your finance agreement balance. That financial “gap” and your primary insurance deductible can add to up to thousands of dollars.

Volkswagen Drive Easy Guaranteed Asset Protection (GAP) Plus may help by waiving some or all of the difference between your primary insurance settlement and the outstanding balance on your vehicle finance agreement.

GAP Plus may also help provide coverage for your insurance deductible, subject to the terms and conditions of the program. What’s more, you’ll receive a \$1,000 credit toward the purchase of a replacement vehicle at your original selling Dealer.¹ It’s your best bet for added protection in a worst-case scenario.

GAP Plus benefits:²

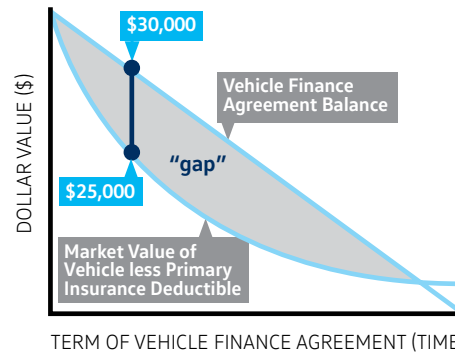
- Waives some or all of the difference between your primary insurance settlement and the outstanding balance on your vehicle finance agreement due to a covered total loss²
- No maximum dollar amount on covered losses waived²
- Includes a waiver of up to \$1,000 for your primary insurance deductible³
- Transferable to another private party for a fee, if your finance agreement is assumed⁴
- Cancelable at any time, subject to a fee after 30 days⁴

GAP Plus coverage offers a \$1,000 credit available at the original selling Dealer toward the purchase of a replacement vehicle.²

GAP Plus is not available for purchase on a lease vehicle.

How GAP Plus helps protect your investment:

Here's an example of how a GAP Plus product may help cover a vehicle declared a total loss:²



Insurance assessment of vehicle market value at time of total loss	\$26,000
Primary insurance deductible	– \$1,000
Market value of vehicle less primary insurance deductible	\$25,000
Outstanding finance agreement balance at time of total loss	\$30,000
Potential amount you owe	= \$5,000
Waived by GAP Plus	– \$5,000
Out-of-pocket expenses with GAP Plus	\$0
GAP Plus Benefit	+\$1,000

The example above is for illustrative purposes only. Actual GAP Waiver Benefit calculations will vary based on your specific circumstances and may not result in a GAP Waiver Benefit. Primary insurance deductible coverage is available up to \$1,000 and may not be available in all states.

Coverage exclusions may apply:⁵

- Any amounts or terms exceeding the program maximum limits listed under “GAP Plus benefits” or in your Addendum
- Any amounts owed on your vehicle finance agreement resulting from late fees, due date changes, or from missed, delinquent, or skipped payments
- Total losses resulting from dishonest, fraudulent, or illegal acts (such as DUI) by customer, customer’s family member, or other person acting under customer’s authority
- Vehicles used for competitive racing or for a prohibited commercial purpose, including, but not limited to, ride share services
- If the customer has refinanced the vehicle finance agreement
- Deductions taken by the primary insurer, such as prior damage, salvage, missing items, excess towing, custom equipment, and storage

1 GAP Plus is not available for purchase in all states. You must receive a GAP Waiver Benefit to be eligible for the \$1,000 credit towards the purchase of a replacement vehicle at the original selling Dealer.

2 Please consult your Addendum for details. GAP products vary by dealer, lender, or state of purchase. Maximum eligibility limits and exclusions apply. Note that you remain responsible for past due payments, late fees, and other charges on your finance agreement, and any other amounts that are not covered by the GAP Plus product.

3 Primary insurance deductible coverage is not available in all states. See the State-Specific Amendments section in your Addendum for complete details.

4 Please consult your Addendum for complete transfer and cancellation rules, including state-specific transfer and cancellation rules.

5 Additional exclusions may apply. Please consult your Addendum for specific coverage details, including limitations and exclusions.



Volkswagen Drive Easy

Term Protection

A woman with short brown hair, wearing a red long-sleeved sweater and green shorts, is walking from right to left. She is carrying a large, round, woven basket. In the background, a white Volkswagen car is parked on a paved surface. The setting is a garden or patio area with various plants, including a large green cactus and some potted plants. A dark building is visible in the background.

Term Protection

Don't get worn down
by everyday wear.

The premium performance of your Volkswagen requires a lot of precision moving parts, such as brake pads, engine belts, and windshield wiper blades, that will need to be replaced when they wear down. Nonmoving parts such as your battery may need to be replaced as well.

Everyday wear is where Volkswagen Drive Easy Term Protection comes into play. This optional service plan covers parts and labor for components¹ that commonly wear out, for up to six (6) years or 72,000 miles,² with no deductible.

Term Protection benefits:

Covered components and services³

- **Brake pads**
Covers one (1) replacement set of front and rear brake pads
- **Battery**
Covers one (1) replacement battery
- **Belts and hoses³**
Covers replacement of most major engine belts and hoses
- **Windshield wiper blades**
Covers one (1) replacement set of wiper blades
- **Wheel alignment**
Covers one (1) wheel alignment
- **Diagnostics and fluid replacement**
Included with all covered services
- **Headlamps**
Covers the replacement of headlamps
- **Bulbs and fuses**
Covers fuses and interior or exterior light bulbs

Term Protection Plus⁴ benefits:

- Includes all of the covered components and services listed under Term Protection benefits, plus mechanical breakdown coverage that includes all mechanical and electrical parts, unless specifically listed in the Exclusions section of the Customer Agreement

Optional Brake Rotor coverage⁵ adds:

- One (1) replacement set of front and rear brake rotors⁵

Additional benefits:

- No deductible
- Rental car reimbursement up to \$35 per day for up to 10 days, if required due to a covered mechanical breakdown
- Trip interruption coverage up to \$200 per day for up to five (5) days, if required due to a covered mechanical breakdown⁶
- Transferable to another private party for a fee, if your finance agreement is assumed⁷
- Cancelable at any time; subject to a fee after 30 days⁷

Coverage exclusions may apply:⁸

- Mechanical breakdowns covered by your vehicle's manufacturer's warranty
- Mechanical breakdowns caused by accident, collision, vandalism, or weather-related conditions
- Mechanical breakdowns caused by lack of maintenance, or preexisting conditions
- Carbon or ceramic brake pads and rotors
- Hybrid or electric high-voltage vehicle batteries

1 Available on vehicles within the first 18 months or 12,000 miles of the start date or mileage following activation of the New Vehicle Manufacturer's Limited Warranty.

2 Term Protection coverage runs concurrently with any applicable manufacturer's warranties. Term Protection coverage expiration is measured in time/miles from the Agreement Purchase Date and the Current Odometer Reading. Term Protection coverage expires when the number of months or miles listed for the term is reached, whichever occurs first.

3 Please consult your Customer Agreement for a complete list of covered components.

4 Term Protection Plus is available only for model year 2020 and newer vehicles.

5 Optional brake rotor coverage must be purchased with Term Protection or Term Protection Plus.

6 Trip Interruption coverage is not available to residents of New York.

7 Please consult your Customer Agreement for complete transfer and cancellation rules, including state-specific transfer and cancellation rules.

8 Additional exclusions may apply. Please consult your Customer Agreement for specific coverage details, including limitations and exclusions.



Volkswagen Drive Easy

CPO Vehicle Service Protection



CPO Vehicle Service Protection

Worry-free driving for years to come.

We have good news, and great news. The good news is, when you buy a Volkswagen through the Certified Pre-Owned (CPO) program, your vehicle is covered by a manufacturer CPO warranty. And the great news? That peace of mind can now be expanded. Optional Volkswagen Drive Easy CPO Vehicle Service Protection delivers coverage up to ten (10) years or 150,000 miles.¹ In addition, you'll also receive roadside assistance, towing, rental car reimbursement, and trip interruption coverage, if needed.

Protection, personalized for you.

Your participating Dealer will guide you through our three available CPO Vehicle Service Protection plans to help you determine which level best suits your needs:

Powertrain coverage includes your vehicle's engine, transmission, transaxle or transfer case, drive axles, and certain hybrid and electric components.

Gold coverage encompasses Powertrain coverage, plus front and rear suspension, climate control, fuel, electrical, and certain additional hybrid and electric components.

Platinum coverage includes all mechanical parts of your vehicle in the event of a mechanical breakdown, unless they are specifically listed as "not covered" in your Customer Agreement (such as maintenance and cosmetic items).

A \$50 deductible per covered repair visit applies.

Three available plans:

COMPONENT GROUP	Powertrain	Gold	Platinum
Engine	●	●	●
Transmission	●	●	●
Drive Axle	●	●	●
Hybrid/Electric	●	●	●
Climate Control	-	●	●
Shocks	-	●	●
Front Suspension	-	●	●
Rear Suspension	-	●	●
Fuel System	-	●	●
Electrical System	-	●	●
Steering	-	-	●
CV Boots	-	-	●
Navigation	-	-	●
Audio	-	-	●
High-Tech	-	-	●

Additional benefits:

- You'll receive genuine Volkswagen parts² and service for your vehicle
- Nationwide service available at any authorized Volkswagen dealer or other authorized service provider
- 24-hour roadside assistance benefits, including battery service, flat tire assistance, an emergency supply of fuel³ or fluid⁴ delivery, and lockout assistance
- Towing reimbursement of up to \$100 to your nearest Volkswagen dealer or authorized service provider, if required due to a covered mechanical breakdown
- Rental car reimbursement of up to \$35 per day for up to 10 days, if required due to a covered mechanical breakdown
- Trip interruption coverage of up to \$200 per day for a maximum of five (5) days, if required due to a covered mechanical breakdown⁵

- Transferable for a fee if you sell your vehicle to a private party⁶
- Cancelable at any time, subject to a fee after 30 days⁶

Coverage exclusions may apply:⁷

- Mechanical breakdowns covered by your vehicle's manufacturer's warranty
- Mechanical breakdowns caused by accident, collision, vandalism, or weather-related conditions
- Mechanical breakdowns caused by lack of maintenance or preexisting conditions

1 Certified Pre-Owned (CPO) Vehicle Service Protection coverage runs concurrently with any applicable manufacturer's warranties. In-warranty plan expiration is measured in time/miles from the Manufacturer's Original In-Service Date and zero (0) miles. Out-of-warranty plan expiration is measured in time/miles from the Agreement Purchase Date and the Current Odometer Reading. Terms available for up to 10 years/150,000 miles for model year 2018 and newer vehicles. Terms available for up to 10 years/120,000 miles for model year 2017 and older vehicles.

2 Covered repairs will use original equipment manufacturer (OEM) or OEM-approved parts.

3 Up to three (3) gallons of fuel delivered up to three (3) times per calendar year at no additional cost.

4 An emergency supply of oil, fluid, and water will be delivered if the customer is in immediate need. Payment for these fluids is the customer's responsibility, due upon delivery.

5 Trip Interruption coverage is not available to residents of California or New York.

6 Please consult your Customer Agreement for complete transfer and cancellation rules, including state-specific transfer and cancellation rules.

7 Additional exclusions may apply. Please consult your Customer Agreement for specific coverage details, including limitations and exclusions.



Volkswagen Drive Easy



All Electric Vehicle Service Protection

All Electric Vehicle Service Protection

EV coverage designed to our standards.
And yours.

Designed to complement your manufacturer's warranty, Volkswagen All Electric Vehicle Service Protection is extended coverage created precisely to help keep your Volkswagen EV performing at a high standard, mile after mile. And you pay only the deductible you select on covered repairs for up to 8 years or 100,000 miles,¹ so you can continue to drive your Volkswagen EV with complete peace of mind.

Protection, personalized for you.

Designed specifically for your electric Volkswagen vehicle, the Platinum Protection plan covers all mechanical components of your vehicle unless specifically listed in the exclusions section of your Customer Agreement.

COMPONENT GROUP	PLATINUM
Electric Motor	•
Transmission	•
Drive Axle	•
Seals and Gaskets	•
Climate Control	•
Shocks	•
Suspension	•
Electrical System	•
Steering System	•
Braking System	•
Navigation	•
High-Tech Infotainment and Safety Features	•

The list above shows examples of covered component groups. Please see your Customer Agreement for complete coverage details, including limitations and exclusions.

Additional benefits:

- You'll receive genuine Volkswagen parts² and service for your vehicle
- Nationwide service available at any authorized Volkswagen Dealer or authorized service provider
- 24-hour roadside assistance benefits, including 12V battery service, flat tire assistance, an emergency supply of fluid³ delivery, and lockout assistance
- Towing reimbursement of up to \$200 to your nearest Volkswagen Dealer, authorized service provider, or nearest compatible charging station, if required due to a covered mechanical breakdown
- Rental car reimbursement of up to \$35 per day for up to 10 days, if required due to a covered mechanical breakdown
- Trip interruption coverage of up to \$200 per day for a maximum of five (5) days, if required due to a covered mechanical breakdown⁴
- Transferable for a fee if you sell your vehicle to a private party⁵
- Cancelable at any time; subject to a fee after 30 days⁵

Coverage exclusions apply:⁶

- Mechanical breakdowns covered by your vehicle's manufacturer's warranty
- Mechanical breakdowns caused by accident, collision, vandalism, or weather-related conditions
- Mechanical breakdowns caused by lack of maintenance, or pre-existing conditions
- Repair or replacement of hybrid high-voltage batteries and high-voltage electric batteries

1 All Electric Vehicle Service Protection coverage runs concurrently with any applicable manufacturer's warranties. For In Warranty vehicles, the Agreement Start Date begins on the Manufacturer's Original In-Service Date and at zero (0) miles on the odometer. For Out of Warranty vehicles, the Agreement Start Date begins on the Agreement Purchase Date and at the Current Odometer Reading listed on the Registration Page. As used herein, the terms "Agreement," "In Warranty," "Out of Warranty," and "Registration Page" have the same meaning as those terms are defined in the All Electric Vehicle Service Contract Customer Agreement form.

2 Covered repairs will use original equipment manufacturer (OEM) or OEM-approved parts.

3 An emergency supply of water and/or other fluids will be delivered if the customer is in immediate need. Payment for these fluids is the customer's responsibility, due upon delivery.

4 Trip Interruption coverage is not available to residents of New York.

5 Please consult your Customer Agreement for complete cancellation and transfer rules, including state-specific cancellation and transfer rules.

6 Additional exclusions may apply. Please consult your Customer Agreement for specific coverage details, including limitations and exclusions.